

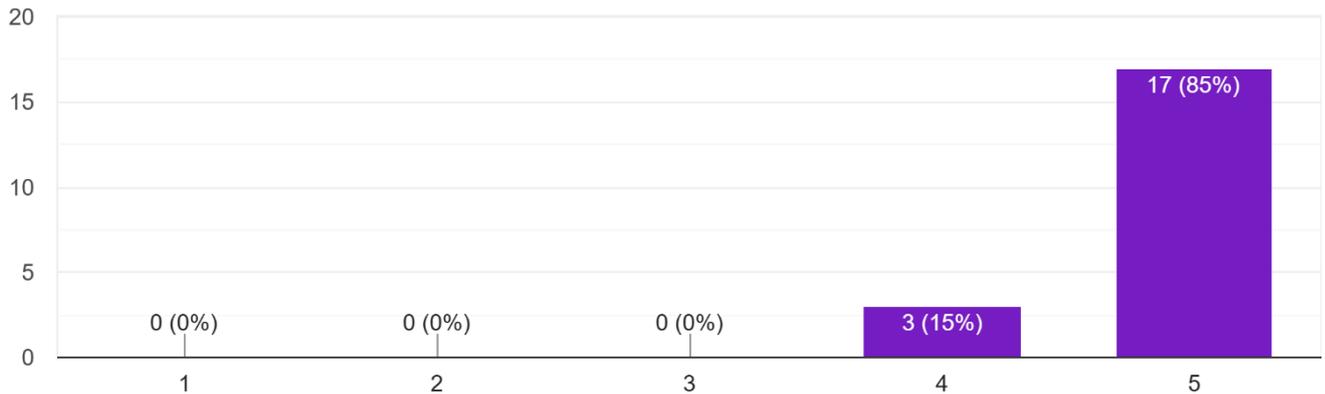


# Primrose Hill Nursery Parental Survey (2024/2025)

21 out of 39 completed = 54%

How clear and helpful was the information you received when your child started nursery?

20 responses



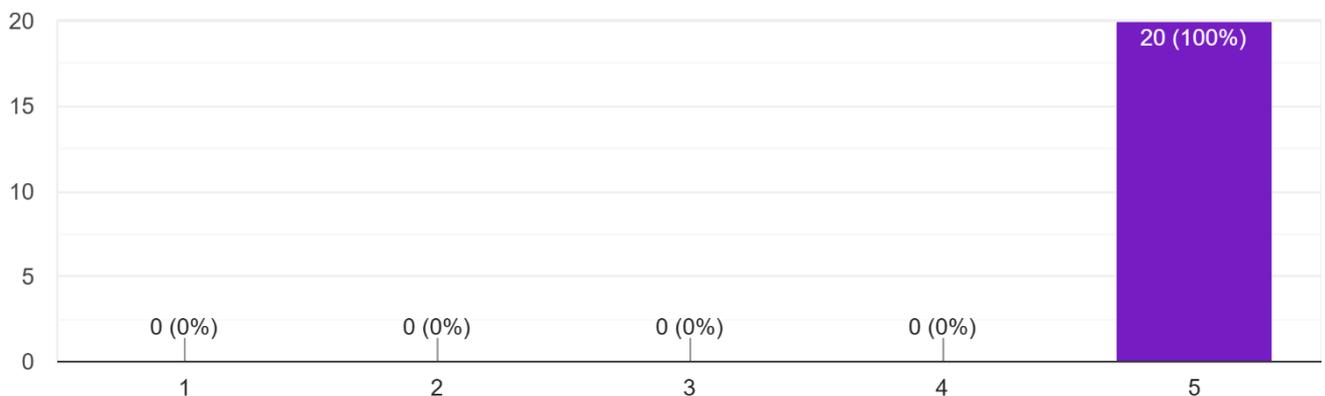
Marked on a scale of 1 to 5, with 1 being not very clear or helpful and 5 being very clear and helpful.

Is there anything you feel should be added to the Welcome Pack? 6 responses

- No
- No, lots of information
- None that I can think of.
- The small stuff.. items to pack and not to pack. Door to collect/drop off etc

How happy have you been with the way your child was welcomed and encouraged to settle in?

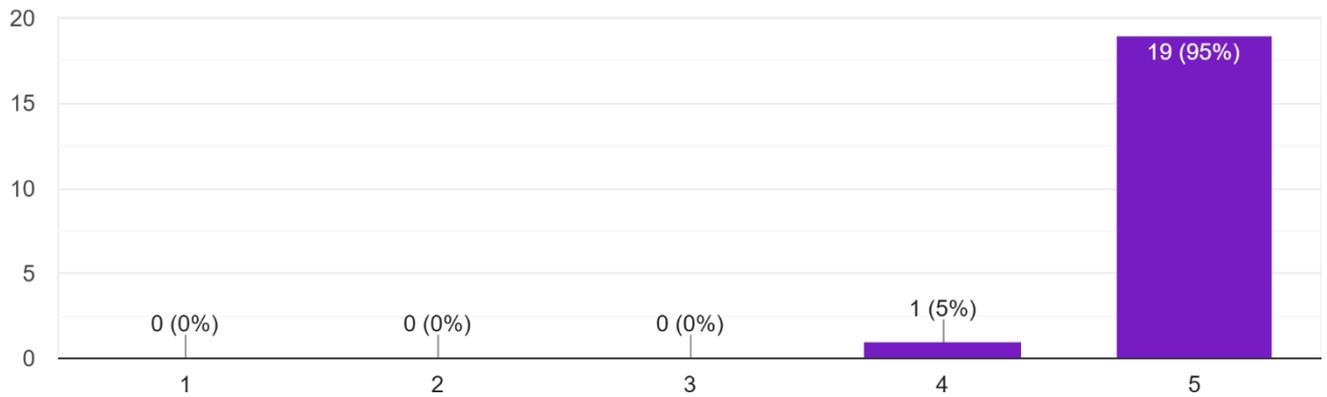
20 responses



Marked on a scale of 1 to 5, with 1 being not happy and 5 being very happy.

### How approachable are the staff and how well can they answer your concerns?

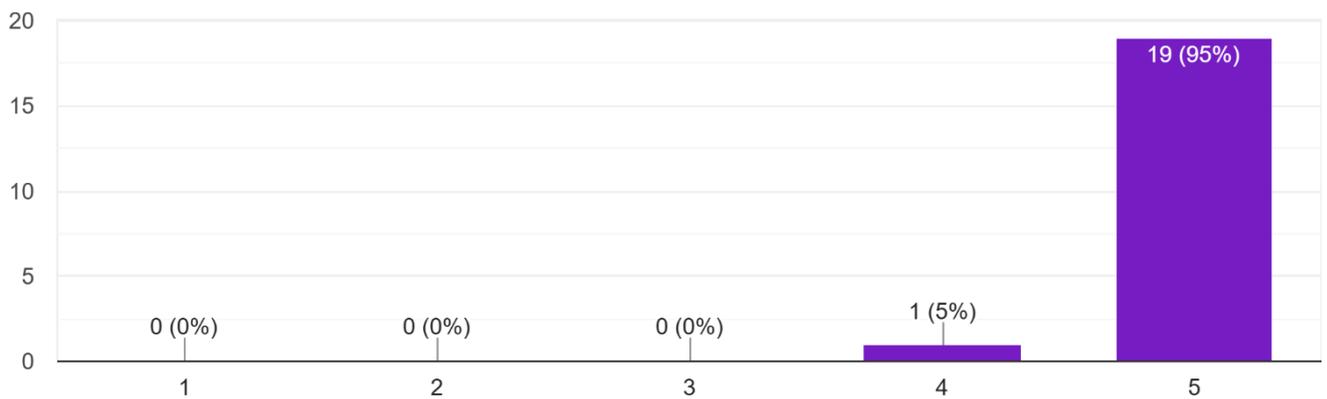
20 responses



Marked on a scale of 1 to 5, with 1 being not approachable and 5 being very approachable.

### How confident do you feel that your child will be safe and happy at nursery?

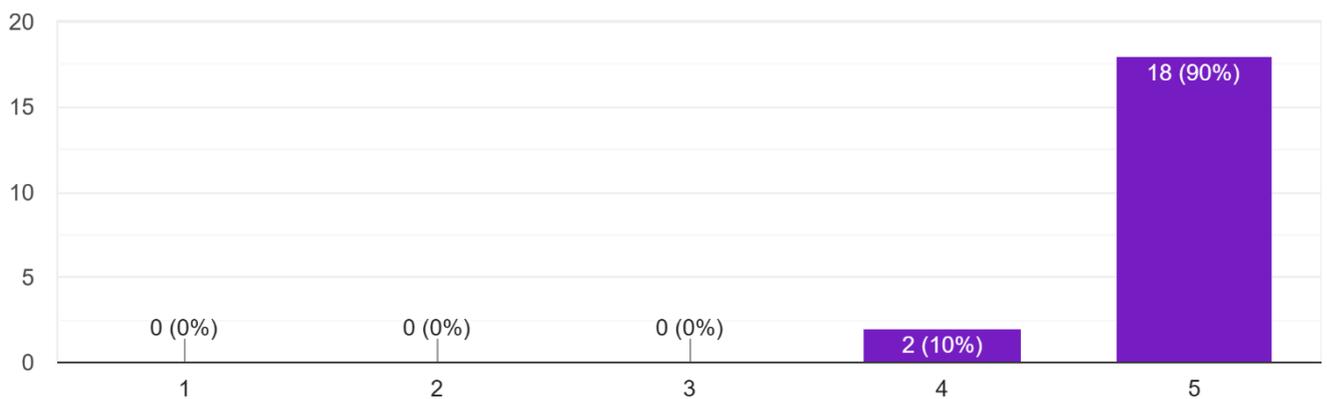
20 responses



Marked on a scale of 1 to 5 with 1 being not very confident and 5 being very confident.

### How well do you feel you are kept informed of your child's progress and development?

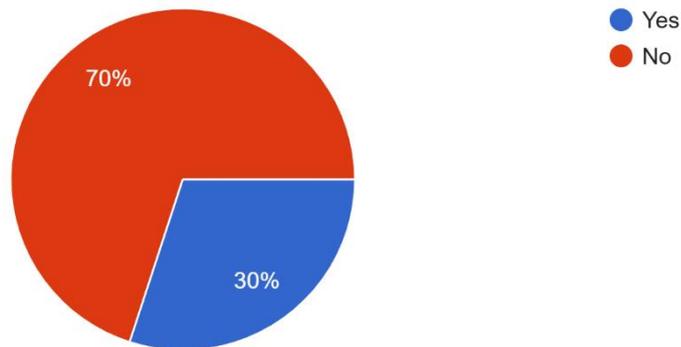
20 responses



Marked on a scale of 1 to 5 with 1 being not well informed and 5 being very well informed.

## Have you attended a parent's meeting?

20 responses

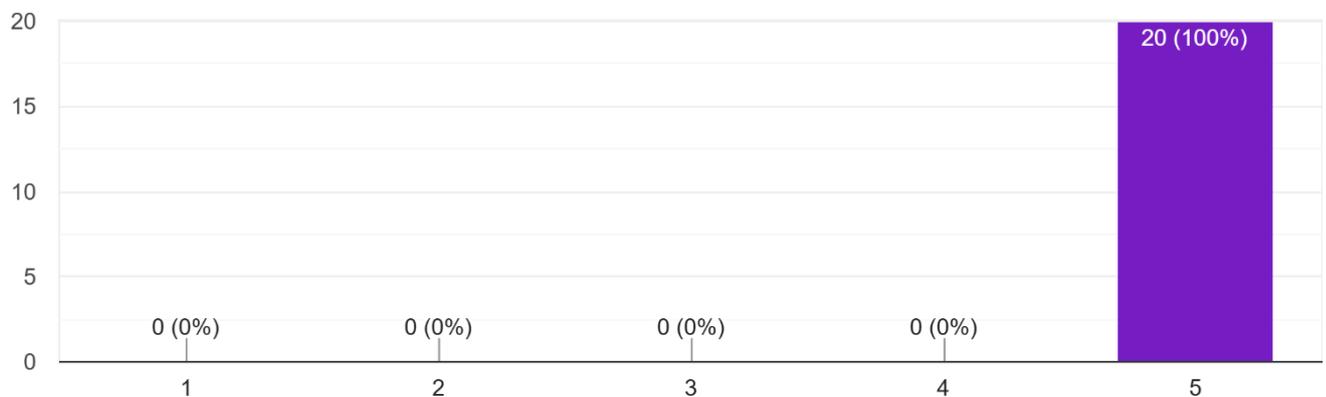


## If you did not attend a parent's meeting, why was this? 12 responses

- Missed the deadline date
- I did miss the parents meeting but Lauren tried to squeeze me in after
- I don't think Jimmy has had one yet
- Not yet had one
- Working
- Felt I had a good enough knowledge of how my child is at nursery via family app and from handovers if any concerns.
- Never been allocated one
- Just started.
- Wasn't offered to attend one
- Too busy to attend
- There hasn't been one yet
- Couldn't attend first then not offered any more but my daughter is only 2 so not an issue as they will speak to me if there is any problems or praise.

## How well do you feel that we communicate with you about events and issues at nursery?

20 responses



Marked on a scale of 1 to 5 with 1 being not very well and 5 being very well communicated.

## What is your experience of the Famly app?

19 responses

- Very good
- It's brilliant for communication, up coming events and seeing my child's progress
- Good
- Informative and love seeing what my little ones up to through the day
- It's great
- Great. Keeps us really informed and lots of lovely updates on how our little one is getting on. So lovely to see! Also very responsive to messages which is super helpful!
- It's great to see what my child is doing at nursery and how they are getting along, brings great ease to my mind being able to see how my child is getting on
- Very user friendly, convenient and easy to use.
- Great app, fairly simple to use. All information included in there and great tool for communication between home and nursery.
- Really good and helpful
- Family is great for updates, and staff are always quick to respond to messages using Family.
- Very easy to use and useful to keep up to date with what's going on
- Love it - regular updates to talk to the children about what they have been up to
- Famly app is a great way to check in on your child at their nursery and have a look at all the cool and creative things they get up to in nursery, I've found it very useful and easy to use and it gives me a peace of mind that I can send messages to staff if needed!
- Fab
- Brilliant

## How do you feel nursery has helped or will help with your child's transition into school?

18 responses

- Building confidence
- I feel it will help my daughter a lot as she is getting used to being around lots of other children, sharing, developing social skills and fundamental school skills like sitting quietly and listening to the teacher
- Great
- Being in school grounds and using their facilities to get the kids used to new surroundings
- Hopefully really well!
- Being next door so will see big kids
- My child has become so much more independent and social with others around her, her speech has also improved massively
- Jack still has another year at nursery but I'm sure the transition and the settles into school will be breeze as the nursery have strong connections and regular visits to the school.
- Preparing for school and structure with snack/lunch times etc.
- Very good his speech is coming on great
- Nursery have been great with visits up to the school hall and including the children in sports day and playing out in the playground.
- Na
- Helped a lot
- Regular visits to collective worship And playtimes

- nursery has been very patient with my child from the start and have helped massively with potty training and being calm with my child which has made him less anxious talking to new people/ teachers
- Primrose Hill have been fabulous, this is the third child we have which has attended here and they have all been extremely well prepared for school but also have been well cared for, treated as individuals and encouraged at their pace into independence.
- N/A

Do you have any comments or suggestions of things that you would like the nursery to do to improve?

10 Responses

- No, myself and the kids love it
- No! Everything has been great thank you
- None
- No, fantastic as you are!
- Adding yoga would be great and a nice and inviting carpet
- Nope
- Start time - lots of waiting around if older children in school
- It would be great if opening in the morning was the same as school or a bit closer in time
- I'd like more chances to come in and see what my daughter does, and how her day is. Like a parent open morning..

Have you any other comments you would like to make about you and your child's experience at nursery?

14 responses

- Brook really enjoyed being in the environment since she started, never had a problem her going in as she loved being there
- No
- Jimmy has settled well and loves Nicky! All the staff are so welcoming on arrival and when Nicky isn't there he still seems to create a bond with staff.
- Thank you for helping Millie to settle so quickly. It's always nerve wracking any change but the nursery has helped so well with this. Millie loves coming into nursery and seeing everyone and I'm really happy she's enjoying it. I love to see the updates on what she's been up to and how she's interacting with others. Thank you for everything you do for her :)
- It's been amazing for my daughter she's learnt so much and is so comfortable with the nursery staff she's also always excited when she gets to go into nursery which says a huge amount about her experience at nursery
- Jack has progressed so well since starting at PRHN, he's made strong bonds with his key person and other staff. He eagerly comes home telling us what he's done at nursery or who he's played with. Lauren has been amazing at supporting and implementing my plans to help with his speech delay. So thank you all at nursery.
- He has loved his time at nursery. Everyone was so welcoming and approachable. Thank you!
- Just a big thank you for doing all you do for the children. We have loved being part of Primrose Hill Nursery, and with you help and care all set for the next chapter at School.
- Otis has absolutely loved being at nursery

- It's a fantastic nursery and the staff are brilliant with all the children's needs, they have really helped my son blossom into the lovely character he is, always happy to answer any questions I have and overall a great setting
- Brilliant, well done and thank you
- Staff are fab, friendly and supportive.
- All the staff are brilliant, they have helped my child progress so much and have taken the time to support him and also encourage him with his development. I can't fault any of the team.

### For the children

**Please would you take a few minutes to record what your child's thoughts and feelings are regarding their time in our nursery e.g. their likes and dislikes, favourite/least favourite experiences etc.**

**(Please use your child's own words)**

16 Responses

- I really love painting at nursery and I like to do go to the primrose patch on the rainbow swing.
- My daughter's favourite is "painting and going outside!"
- Marley - "i love playing with Benji and Caleb and i don't like being told off. Sometimes I'm naughty but sometimes I'm good" Marley absolutely loves school and would come all weekend if he could!
- Outdoor play and football
- Loves her key worker and doing crafts.
- Seeing Becky! Playing. Want to stay longer.
- Likes going to nursery. Favourite- the toys (dinosaurs) Least favourite- painting
- I like the kickball (footballs)
- Playing outside with my friends. The water fight was the best day. I don't like shouting.
- Oscar likes playing outside on the bikes. He's getting used to coming in now and I think he's settled lovely. No problems at all
- What do you love about nursery: 'Laura and playing with my friends.'
- Otis said he liked playing with the animals and nick nick
- B - I like nursery because we sometimes go in big school and we play in the sand pit and the climbing frame. I don't like going when children Hurt me. C - I like the bikes and playing football. I like playing music. I don't like nothing.
- I like the cars and making things and playing with my friends outside on bikes, looking at bugs and learning everything, Katherine is my best friend!
- I like my friend Robyn. Laura help me. I like babies. Not dirty hand. I play with sand & Max. 🤗🤗