

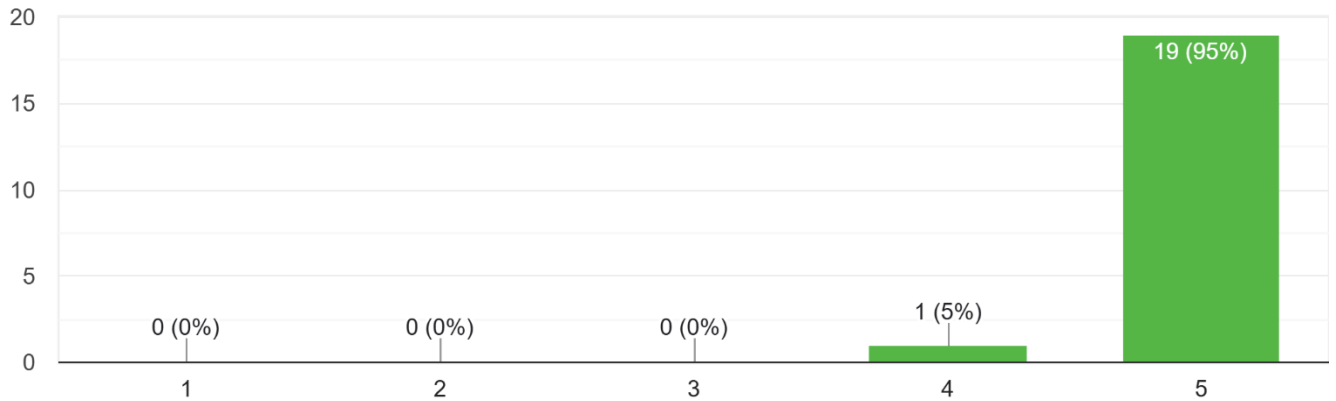


Primrose Hill Nursery Parental Survey (2023/2024)

20 out of 39 completed = 51%

How clear and helpful was the information you received when your child started nursery?

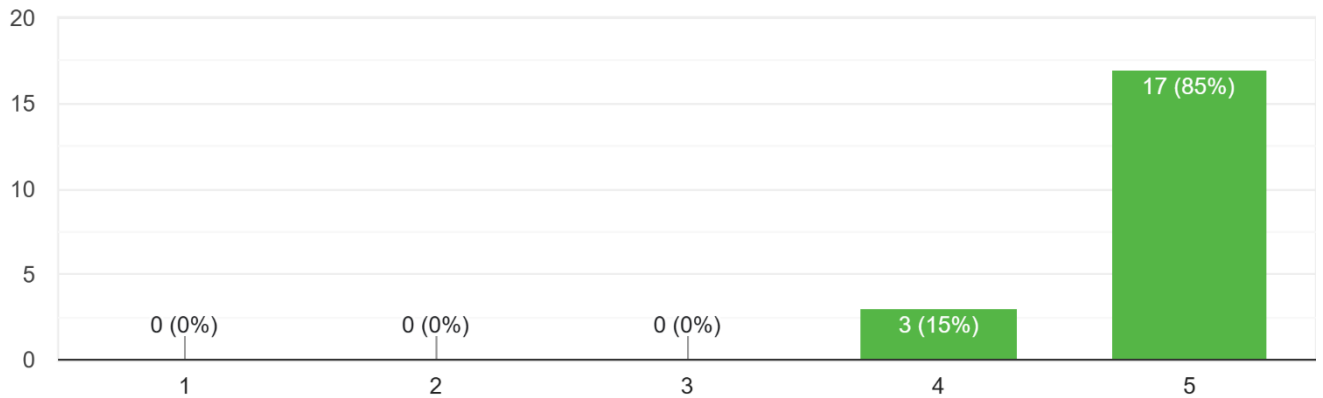
20 responses



Marked on a scale of 1 to 5, with 1 being not very clear or helpful and 5 being very clear and helpful.

When your child first started nursery, how happy were you with the way they were welcomed and encouraged to settle in?

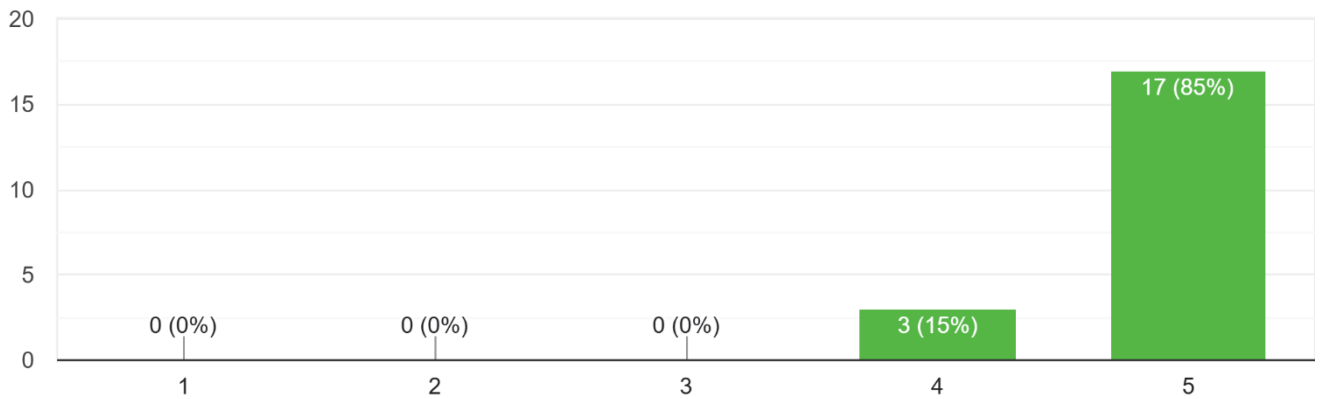
20 responses



Marked on a scale of 1 to 5, with 1 being not happy and 5 being very happy.

How approachable are the staff and how well can they answer your concerns?

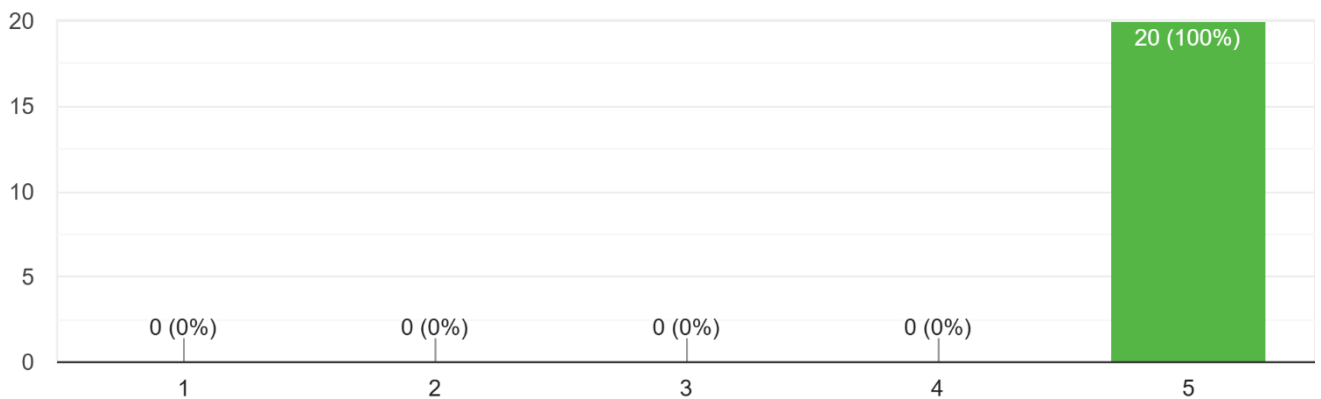
20 responses



Marked on a scale of 1 to 5, with 1 being not approachable and 5 being very approachable.

Do you feel confident that your child will be safe and happy at nursery?

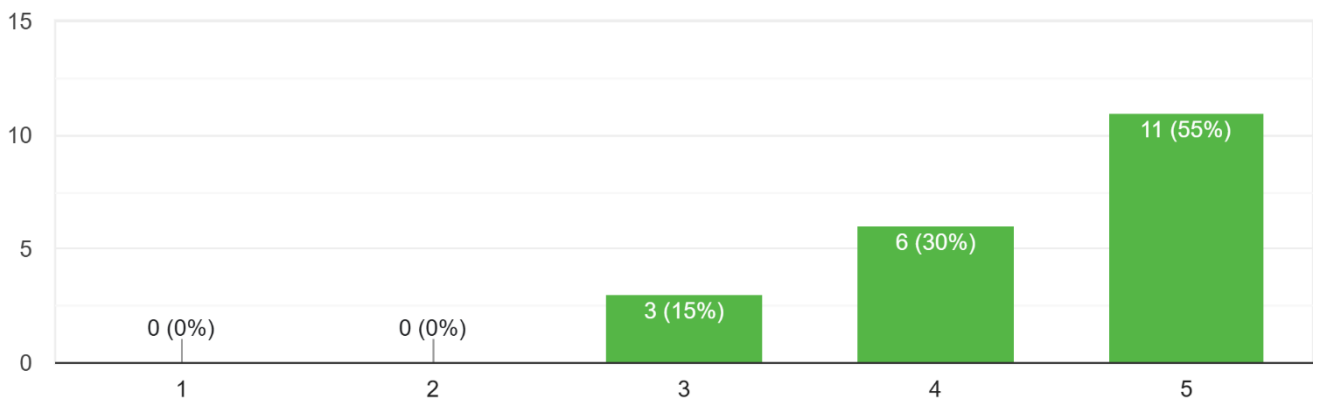
20 responses



Marked on a scale of 1 to 5 with 1 being not very confident and 5 being very confident.

How well do you feel you are kept informed of your child's progress and development?

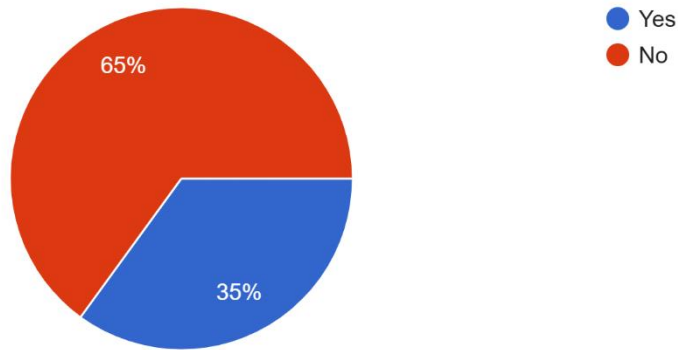
20 responses



Marked on a scale of 1 to 5 with 1 being not well informed and 5 being very well informed.

Have you attended a parent's meeting?

20 responses



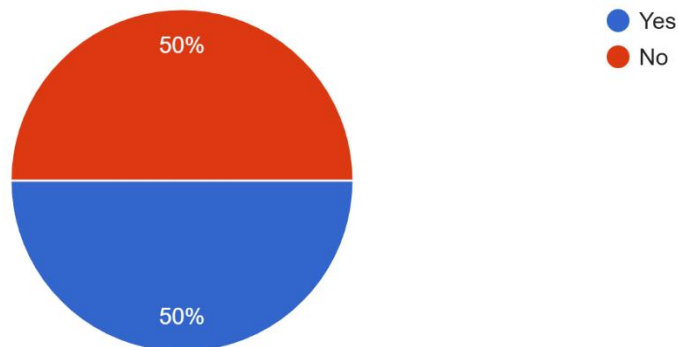
If you have not attended a parent's meeting, why was this?

13 responses



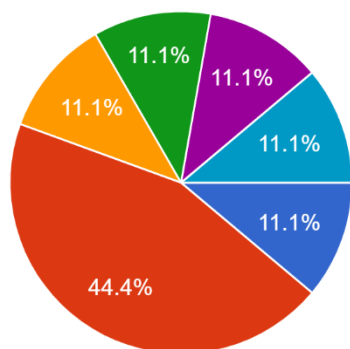
Have you attended a 'stay and play' session?

20 responses



If you did not attend a 'stay and play' session, why was this?

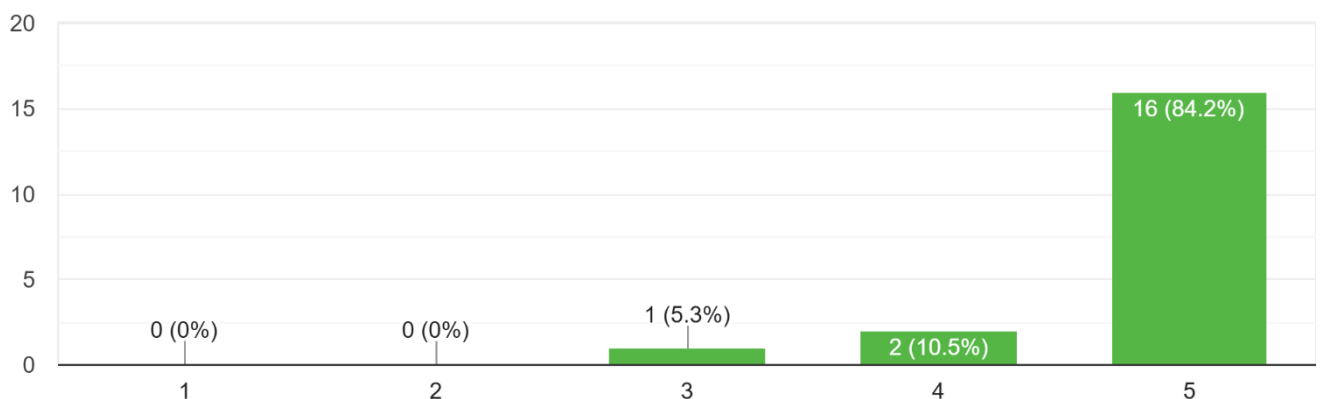
9 responses



- I wasn't aware this was an option
- It was at an inconvenient time
- Had one planned but went into labour so couldn't attend
- Was a session the child wasn't in nursery
- No need
- Stayed with my other daughter I felt it wasn't needed with poppy

How well do you feel that we communicate with you about events and issues at nursery?

19 responses



Marked on a scale of 1 to 5 with 1 being not very well and 5 being very well communicated.

What is your experience of the Family app?

18 responses

- I love the app and being able to see photos of my child and what they have done with their day.
- Good and quick and easy
- Great
- Very good, easy to communicate / updates/ absences
- Great App and regular updates
- Like having photo updates of what the children are up to
- It's a great way of communicating
- Easy to use and useful for updates and communication
- It's a great and efficient way to bridge the gap between home and pre-school. We love getting notifications to see what she's been up to.
- Very useful and helpful, enjoy seeing photos of my child
- Love the updates on the Family app
- Good
- Brilliant very easy to use and lovely to see updates on what the children are up to

- It's been amazing. I love that I received updates and photos on how my son was getting on.
- Very good for communication
- Very good. Quick and easy to use. Staff are very quick to respond to messages
- Good, it is nice to receive regular updates of how my child is getting on
- I think it's been great

How do you feel nursery has helped or will help with your child's transition into school?

17 responses

- Being in the environment with other children at similar times to school times & I feel the nursery staff are great at encouraging independence through day to day tasks which will help when transitioning to school.
- Very well
- A set routine and interacting with other children will definitely help with her transition!
- Very well
- Nursery has helped build my sons confidence and helped him thrive through his journey there
- N/a
- Very well, confidence and very encouraging
- Helped with social interactions, routine, the setting environment
- They are great at encouraging learning and giving her experiences that I wouldn't necessarily be able to do at home. She's learning social skills, learning to follow rules and instructions and how to negotiate being away from home.
- Being on the same site with lots of familiar faces with definitely help with the transition into school.
- E only attended one day. I believe he met Mrs Mabbot, although I wasn't aware of this until E mentioned
- Massively hopefully P will be with the children in nursery who will be in her class next year
- It's been amazing. He has grown into a confident boy because of nursery and is now ready to make lots of friends in school.
- N/A
- She has grown in so many ways this year. In social skills, confidence and curiosity. The outdoor play/ learning space at Primrose Patch is a lovely unique natural space.
- It will help a lot to get my child ready for school
- I think she will be very prepared

Do you have any comments or suggestions of things that you would like the nursery to do to improve?

5 Responses

- It would have been nice to have more one on one observations
- a few more updates on Family app, day to day obs
- If I had to think of something would just be for more information on what to do at home to help them progress or what should be practicing etc but I know a lot is through play at this age too
- I don't think so. I think my answer previously would've been for more outdoor resources but that's just been installed (which has been a big hit!)
- No

Have you any other comments you would like to make about you and your child's experience at nursery?

9 responses

- Thank you so much for being so welcoming
- Thank you all so very much for helping M thrive ready for his time in reception. He will truly miss you all
- B has come on really well with her speak and toileting
- Excellent, my daughter has loved every day she has come and made some lovely friends & made great relationships with the staff. I will definitely be sending my second child here too
- I have only good things to say. Staff are friendly and approachable. Both my girls have loved coming and that's easy to see when my eldest gets excited to come back to accompany me to a committee meeting!
- Thank you so much for your hard work and dedication, we have been really happy with how well child has settled into nursery.
- Both of my children have loved Primrose Hill nursery and have really enjoyed their time there. The staff are excellent and always so easy to approach if needed
- My daughter loves going to nursery and I know she's in safe hands while she is there. The nursery team work so hard and the children's wellbeing is always at the centre of what they do. My daughter has an amazing relationship with her key worker and we get regular observations so we can see what she is doing and her progress.
- I cannot express my gratitude enough. She settled really well. But on the trickier days the team really helped be flexible with timings for coming in. Or also had her key person on hand to welcome here. This made her settle much more quickly. It was also often followed up by a quick phonecall from nursery shortly after leaving to advise when she had settled.

For the children

Please would you take a few minutes to record what your child's thoughts and feelings are regarding their time in our nursery e.g. their likes and dislikes, favourite/least favourite experiences etc.

(Please use your child's own words)

14 Responses

- I like nursery, I like colouring and Lego and playing outside with my friends and playing outside on the green swing. My teachers are good, they help me when I'm hurt. The only thing she said she didn't like was falling over when she is climbing :)
- Likes - playing with friends, drawing dislikes - nothing
- I like playing football and building bug houses
- I like nursery and the cars.
- I like drawing and painting and playing with my friends it fun
- The teachers are the best in the whole wide world, I like doing puzzles & colouring & painting and that's it I think. I don't like the cars or dinosaurs. I do love playing with my friends. I will see them through the gate (when she starts school)
- "I had a lovely day" "Becky gives me a cuddle if I'm sad"
- Loves playing with cars, trains and animals
- Likes; playing with friends, playing outside and painting.
- P: I like Nicky and playing in the new sandpit

- I loved playing with the toy animals and making lots of friends. The snack was yummy and I will miss nursery a lot.
- "I like playing with my friends" "I like everything at school"
- "Great! It was wonderful, I love all of it"
- My child likes playing with friends and enjoys seeing his key worker